



If undelivered, please return to
Locked Bag 100, Southport QLD 4215 Australia

┌ 002861 000



Reward Demo Invoice
16 Demo Ct
ILLAWONG NSW 2234

YOUR TAX INVOICE

www.rewardmobile.com.au

Enquiries 1300 305 305

Email support@rewardmobile.com.au

Office Hours
7:30am to 7:00pm AEST Monday to Friday
8:30am to 5:00pm AEST Saturday

Reward Mobile Pty Ltd
ABN 41 111 772 206

The previous charges and credits/payments on your account, plus the total amount due on this invoice.

A breakdown of your charges by standard fees/monthly fees, usage and GST.

Your account information, use this Account Number to log into Selfcare when you have set up access.

Invoice Summary

Standard fees and charges	\$10.45
Usage charges	\$0.00
Sub-Total	\$10.45
GST	\$1.05
TOTAL CHARGES (Inc GST)	\$11.50

Your Bill Summary

Account Number	11111111
Invoice Number	11111111
Invoice Date	1 Mar 2015

The total amount will be deducted from your account or credit card on 20 March 2015

Previous Balance	−	Payments / Credits	=	Balance	+	New Charges	=	Total Payable	\$11.50
\$11.50		\$11.50		\$0.00		\$11.50		Due Date	20 Mar 2015

Tell your friends about Reward Mobile and when they connect you will both receive a \$20 credit!

rewardmobile.com.au/mates

Conditions apply.



How to pay

Please do not staple. Please enclose this slip with your cheque payment. See overleaf more for payment methods.

By Phone
Please call 1300 305 555 to pay your account by Mastercard or Visa.

BPAY
Use BPAY to pay from cheque or savings account.
Biller Code: 747311
Reference No: 1111 1111 0011 1111 11 0

In Person
Present this invoice at any Post Office to make a payment via cash, EFTPOS or cheque.



Reference Number: 11111111 1
Account Number: 11111111
Invoice Number: 11111111
Issue Date: 1 Mar 2015
Due Date: **20 Mar 2015**

Amount Due **\$11.50**

View & pay your bill online

Visit Selfcare anytime to securely view your account records, make a payment or update your details.

rewardmobile.com.au/selfcare

YOUR TAX INVOICE

Account Number 11111111
Invoice Number 11111111

Corporate Information

Reward Mobile Pty Ltd
ABN: 41 111 772 206
Website: www.rewardmobile.com.au

Accounts Mailing Address

Locked Bag100, Southport QLD 4215

Office Hours

7:30am to 7:00pm AEST Monday to Friday
 8:30am to 5:00pm AEST Saturday

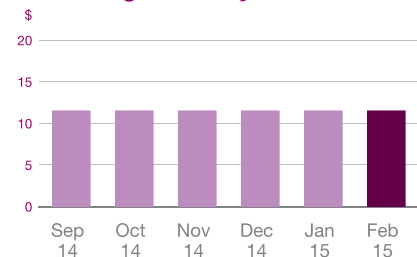
Customer Care

Phone: 1300 305 305
Fax: (07) 5630 3030
Email: support@rewardmobile.com.au

Credit Card Payments

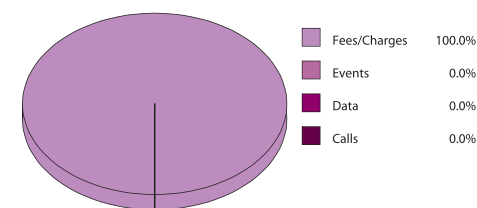
1300 305 555 (open 24 hours)

New Charges History



New Charges

As percentage of total spend



Billing period

The billing period for access fees and usage charges is shown on this invoice. Access fees are charged in advance, and usage charges are charged in arrears. Some usage charges for previous billing periods may appear on your invoice due to the timing of information processing. Any unused included usage value for that period will be automatically applied. Any usage charges not yet processed at the time this invoice was prepared will be included on a later invoice.

Pro-rata

You may receive a pro-rata access fee charge on your first Reward Mobile invoice. In which case your included usage value will also be pro-rated. The pro-rata charge and pro-rata included usage value are calculated from the date of service connection to the date of your first invoice.

GST

All charges on your invoice are shown exclusive of GST unless otherwise indicated. Some charges such as international roaming charges may be classified as GST free. The total GST calculated on the charges is shown in the Account Summary portion of your invoice.

Overdue payments

Reward Mobile may charge interest or late payment fees on overdue payments. We may restrict the use of your service/s until your account is brought up to date.

International Roaming

International roaming is expensive, especially for data services. Please consider disabling data roaming on your device to avoid high charges. Both incoming and outgoing usage normally attracts a charge at international roaming rates.

Premium SMS

These services are offered by third party service providers. If you are concerned about charges for a premium SMS service number shown on your invoice, you should first contact the customer care number listed for the third party service provider at www.19SMS.com.au. Please read our Reward Mobile Premium Service Notice, copies of which are available from our website or by calling Reward Mobile customer care.

To opt out of a subscription premium SMS service, text the word STOP to the premium SMS service number.

Change of details

Please contact Reward Mobile Customer Care to advise us of any change of Name, Ownership, Contact, Address or Billing details.

Call Types

- DA Data usage
- FC Free Call
- FF Freephone 1800
- ID International calls
- MV MyVodafone Txt service
- OT Other Usage
- PT Premium Txt service
- PV Premium voice service
- PX PXT
- RN National roaming
- RO International roaming
- SF Standard calls to fixed line
- SM Standard calls to other mobile
- TX Test Messages (SMS)
- VI Video MMS
- VM Voicemail
- VS Vodafone Services
- VV Vodafone to Vodafone

Other payment methods



Credit Card

You can pay 24 hours a day by calling our phone banking service on **1300 305 555**. Please have your **Credit Card** and the **Reference number** (shown overleaf) ready when calling.



Pay to Our Account

You can pay your invoice directly from your bank account or credit card by completing the direct debit form at the end of this invoice, and fax or post it back to Reward Mobile.



Online

You can pay your account online at www.rewardmobile.com.au/selfcare. For security purposes, you will need your account number and your enquiry password to log onto Reward Mobile Selfcare.

The Usage Detail (from page 4) for your service shows usage broken down by these call types. OTH often refers to either voicemail calls or data usage.

Change of address

New address

Suburb

State **Postcode**

Telephone (home)

(work)

Email

Contact Reward Mobile Customer Care or complete these details and mail it back to us at Locked Bag 100, Southport QLD 4215

This is your new: (tick the appropriate boxes)

Billing Address

Street Address