

PIVOTEL AU - IRIDIUM LAND VOICE PLANS

EFFECTIVE - 1ST JUNE 2018



Rates apply to Iridium Phones only.

Plan Name	Pivot 50 Min cost over 24 months is \$1,200	Pivot 60 Min cost over 24 months is \$1,440	Pivot 85 Min cost over 24 months is \$2,040	Pivot 109 Min cost over 24 months is \$2,616	Group 80 (Min 3 Services) Min cost over 24 months is \$1,920
Monthly Access Fee	\$50	\$60	\$85	\$109	\$80
Monthly Included Value	\$5	\$15	\$45	\$75	\$40
Outgoing Call Cost (Per 30 Seconds)	\$0.99	\$0.60	\$0.60	\$0.40	\$0.50
Incoming Call Cost (Per 30 Seconds)	N/A	N/A	N/A	N/A	N/A
Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Iridium GO! Data - Data Call Using Iridium GO! Apps	Charged at applicable satellite rates				
Iridium Data - Data Call Using Direct Internet Service	\$1.10 per 30 seconds plus 55c call flagfall				
Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$4.36	\$2.80	\$2.80	\$2.00	\$2.40
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.50	\$0.50	\$0.50	\$0.50	\$0.50
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	1 Calls	5 Calls	16 Calls	37 Calls	16 Calls

Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.

Special Calls & Value Added Services

Pivotel Customer Care (1300 882 448)	FREE
Calls to 1800 Numbers	Charged at applicable satellite rates
Calls to 13/1300 Numbers	Charged at applicable satellite rates
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates
Emergency Calls 111/112	FREE
Calls made within Australia to Telstra Mobile Satellite or Iridium 8816, 8817	\$2.20 per 30 seconds plus \$1.10 call connection fee
Iridium calls made outside Australia to Telstra Mobile Satellite or Iridium 8816, 8817	\$2.00 per 30 seconds plus \$1.10 call connection fee excludes GST
Iridium calls made outside Australia to fixed and mobile services within Australia	\$1.10 per 30 seconds plus 55c call connection fee excludes GST
Incoming calls to a Pivotel Iridium service located outside Australia	\$1.21 per 30 seconds
International Calls & Roaming	Call Customer Care on 1300 882 448



Miscellaneous Charges

Change of Phone Number	\$33
Bill Reprint Charge	\$10 per bill
Late Payment Fee	\$11 per month

SIGN UP WITH PIVOTEL & GET MORE WITH THE PIVOTEL ADVANTAGE!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotel - no more international prefixes on Iridium services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$20 per minute.



Pivotel Iridium Satellite plans use the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 24 month minimum term. Visit www.pivotel.com.au/coverage for a coverage map. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 24 months is \$1,200 on Pivot 50, \$1,440 on Pivot 60, \$2,040 on Pivot 85, \$2,616 on Pivot 109 and \$1,920 per service on Group 80 (a minimum of 3 services is required for this plan). You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$50 contract waiver fee at the time the service is connected.