

Rates apply to Inmarsat IsatPhone only. Important: IsatPhone 2 must have firmware version 2.00.03 or higher and IsatPhone Pro must have firmware 5.17.2 or higher to work with a Pivotal SIM. For instructions on how to update your firmware go to <http://www.inmarsat.com/support/> or call Pivotal Customer Care on 1300 882 448.

Plan Name	Isat 30 Min cost over 24 months is \$720	Isat 40 Min cost over 24 months is \$960	Isat 60 Min cost over 24 months is \$1440	Isat 80 Min cost over 24 months is \$1920	Isat 99 Min cost over 24 months is \$2376
Monthly Access Fee	\$30	\$40	\$60	\$80	\$99
Monthly Included Value	\$0	\$10	\$35	\$60	\$79
Outgoing Call Cost (Per 30 Seconds)	\$0.75	\$0.75	\$0.60	\$0.60	\$0.40
Incoming Call Cost (Per 30 Seconds)	\$0.75	N/A	N/A	N/A	N/A
Flagfall	\$0.40	\$0.40	\$0.40	\$0.40	\$0.40
Once-off Connection Fee	N/A	N/A	N/A	N/A	N/A
Standard Costs	Unit Pricing Data				
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$3.40	\$3.40	\$2.80	\$2.80	\$2.00
Cost of a Standard SMS before any discounts to standard national mobile numbers:	50c	50c	50c	50c	50c
Cost of 1MB of Data before any discounts for use solely within Australia:	N/A	N/A	N/A	N/A	N/A
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	0 Calls	2 Calls	12 Calls	21 Calls	39 Calls
Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.					

Special Calls & Value Added Services

Pivotal Customer Care (1300 882 448)	FREE
Calls to 1800 Numbers	Charged at applicable satellite rates
Calls to 13/1300 Numbers	Charged at applicable satellite rates
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates
Calls to other Pivotal Satellite Phones	Charged at applicable satellite rates
Emergency Calls 111/112	FREE



Miscellaneous Charges

Change of Phone Number	\$33
Bill Reprint Charge	\$10 Per Bill
Late Payment Fee	\$11 Per Month
International Calls & Roaming	Call Customer Care on 1300 882 448

SIGN UP WITH PIVOTEL & GET MORE WITH THE PIVOTEL ADVANTAGE!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotal - no more international prefixes on Inmarsat services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$19.99* per minute.



*Source: <https://www.telstra.com.au/content/dam/tcom/personal/consumer-advice/doc/business-b/othercalltypes.doc>. Cost to call services with international satellite numbers is up to \$19.99 per minute from a Telstra landline. Correct as at 27.11.17.

Pivotal IsatPhone plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 24 month minimum term applies. Visit www.pivotal.com.au/coverage for a coverage map. An Inmarsat device is required to access the Pivotal Inmarsat service (see handset pricing). Pivotal may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotal listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotal.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotal plans are available to credit approved customers only. Minimum cost over 24 months is \$720 on Isat 30, \$960 on Isat 40, \$1,440 on Isat60, \$1,920 on Isat 80, and \$2,376 on Isat 99. You may receive a pro-rata access fee charge on your first Pivotal bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term when purchasing outright only by paying a \$50 contract waiver fee at the time the service is connected.