

For use with SeaStar, Seagull 5000i, SF2500

Plan Name	Pivotel Thuraya Maritime Entry Min cost over 24 months is \$1,560 + equipment.	Pivotel Thuraya Maritime Big Plan Min cost over 6 months is \$474 + equipment.
Monthly Access Fee	\$65.00	\$79.00
Minimum Term	24 months	6 months
Monthly Included Value	\$55.00	\$400.00
Outgoing Call Cost (Per Minute)	\$0.99	\$0.99
Incoming Call Cost (Per Minute)	\$0.99	\$0.99
Flagfall	N/A	N/A
Once-off Connection Fee	N/A	N/A
Standard Costs	Unit Pricing Data	
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$1.98	\$1.98
Cost of a Standard SMS before any discounts to standard national mobile numbers:	\$0.50	\$0.50
Cost of 1MB of Data before any discounts	\$5.00	\$5.00
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	27 calls	202 calls

Special Calls & Value Added Services

Pivotel Customer Care (1300 882 448)	FREE
Calls to 1800 Numbers	Charged at applicable satellite rates
Calls to 13/1300 Numbers	Charged at applicable satellite rates
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates
Emergency Calls 111/112	FREE



Miscellaneous Charges

Change of Phone Number	\$33.00
Bill Reprint Charge	\$10.00 per bill
Late Payment Fee	\$11.00 per month
International Calls & Roaming	Call Customer Care on 1300 882 448

SIGN UP WITH PIVOTEL & GET MORE WITH THE PIVOTEL ADVANTAGE!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotel - no more international prefixes on Thuraya services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$20 per minute.



Pivotel Thuraya Maritime plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 10kB increments. 6 month minimum term applies to the Thuraya Maritime Big Plan. 24 month minimum term applies to the Thuraya Maritime Entry. Visit www.pivotel.com.au/coverage for a coverage map. A Thuraya Maritime Terminal device is required to access the Pivotel Thuraya service (see terminal pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 6 months is \$474 on the Pivotel Thuraya Maritime Big Plan. Minimum cost over 24 months is \$1,560 on the Thuraya Maritime Entry plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill.