



Pivotel Satellite Pty Limited
 ABN 81 099 917 398
 75 Nerang Street
 Southport
 QLD 4215
 Australia
 Ph: 1300 882 448 (+61 7 5630 3009)

SPOT RMA FORM

Date:	
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RMA Number:	
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Please obtain this number from Pivotel

Customer Information			
Name:		Purchase Date:	
Daytime Phone:		Mobile:	
Address:			

Please include a copy of your receipt

SPOT Messenger Identification			
Product ESN:		Product Auth:	
Fault Description:			

Note

Please ensure you have followed these steps:

- Obtain your RMA Number from Pivotel prior to sending the product back.
- Complete this form and enclose a copy.
- Include a copy of your receipt/proof of purchase.
- **Package the equipment suitably (see guidelines below).**
- Send to below address within 5 days of obtaining your RMA number using your chosen postal or courier service.

Address to Send Goods:	Pivotel Satellite Pty Ltd SPOT Warranty 75 Nerang Street Southport QLD 4215 Australia
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Packaging: Suitable packaging means that the equipment is wrapped in suitable protective material (eg. bubblewrap), and placed within sturdy exterior package suitable for postal or courier services. Equipment that is not suitably protected and packaged cannot be assessed for warranty as it may have been damaged in transit.