



# Iridium Call Plans

## Pivotel Iridium Rates and Services

	Access fee monthly	Included calls	Satellite calls made within Australia including calls to another Pivotel Iridium service	Satellite SMS messages	Cellular GSM calls <sup>1</sup>
Pivot35 <sup>2</sup>	\$35	\$10	90c	50c	30c
Flagfall			60c		25c
Pivot70 <sup>3</sup>	\$70	\$45	60c	50c	21c
Flagfall			40c		25c
Pivot99 <sup>3</sup>	\$99	\$74	30c	50c	20c
Flagfall			40c		25c
Group55 <sup>3,4</sup>	\$55	\$35	50c	50c	22c
Flagfall			40c		25c

All calls are billed in a 30 second increments unless otherwise indicated. Prices are quoted including GST.

## Value Added Services

Special Calls	Satellite Calls	Cellular GSM Calls <sup>1</sup>
Pivotel Customer Care <b>1300 882 448</b>	FREE	FREE
Directory Assistance (1223)	Charged at applicable Satellite rates plus \$2.00 connection fee.	Charged at applicable GSM rates plus \$2.00 connection fee.
Directory Assistance with THRUconnect <sup>5</sup>	Charged at applicable Satellite rates \$2.00 connection fee.	Charged at applicable GSM rates plus \$2.00 connection fee.
International Directory Assistance (1225)	Charged at applicable Satellite rates plus \$2.00 connection fee.	Charged at applicable GSM rates plus \$2.00 connection fee.
Calls to 19xx numbers	Charged at advertised retail rate plus 18% extra charge plus applicable Satellite rates.	Charged at advertised retail rate plus 18% extra charge plus applicable GSM rates.
Calls to 1800 numbers	Charged at applicable Satellite rates	Charged at applicable GSM rates
Calls to 13/1300 numbers	Charged at applicable Satellite rates	Charged at applicable GSM rates
Calls to 000/112 Emergency Numbers	FREE	FREE
Value Added Services	Satellite Calls	Cellular GSM Calls <sup>1</sup>
Mailbox Services		
• Diversion to Voicemail	FREE	FREE
• Calls to 0424 212 121 voice retrieval	Charged at applicable Satellite rates	Charged at applicable GSM rates
SMS Text Messaging		
• Outgoing (Mobile Originated)	50c per message	25c per message
• Incoming (Mobile Terminated)	FREE	FREE
Call Barring	FREE	FREE
Call forwarding (Within Australia)	Charged at applicable Satellite rates	9.9c per 30 sec
Calls made within Australia to Telstra Mobile Satellite or Iridium 8816, 8817 services	\$2.20 per 30 secs plus \$1.10 call connection fee	\$2.20 per 30 sec plus \$1.10 call connection fee
Calls made outside Australia to Telstra Mobile Satellite or Iridium 8816, 8817 services	\$2.00 per 30 secs plus \$1.10 call connection fee (excludes GST)	Charged at International Roaming rates
Calls made outside Australia to another Pivotel Iridium Service	\$1.10 per 30 secs plus 55c call connection fee (excludes GST)	Charged at International Roaming rates
Calls made outside Australia to fixed and mobile services within Australia	\$1.10 per 30 secs plus 55c call connection fee (excludes GST)	Charged at International Roaming rates
Incoming calls to a Pivotel Iridium service located outside Australia	\$1.21 per 30 secs	Charged at International Roaming rates
Calls to Directory Assistance (123) <sup>6</sup> & Information Services	\$1.20 per 30 secs plus \$1.20 call connection fee	70c per 30 secs plus \$1.20 call connection fee
Paging Service (CALLscreen)	\$1.60 per 30 secs	\$1.60 per 30 secs

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## International Calls & Roaming

For international Call Rates call Pivotel Customer Care on **1300 882 448**.

Customers outside of minimum term can switch between plans at any time. Plan switch fee applies.

### General Information:

Transfer of ownership	\$100.00
Change Mobile number	\$33.00
Replacement SIM	\$33.00
Bill Reprint Charge	\$6.00 per bill
Suspension Facility (Maximum 3 months)	\$11.00 per month
Plan Switch Fee (Customers outside minimum term)	\$25.00 per switch
Late Payment Fee	\$11.00 per month

[1] Cellular GSM calls when Pivotel SIM card is used in GSM compatible phone to fixed or mobile services. [2] \$200 connection fee applies. No minimum term. [3] 24 month minimum term applies. \$200 connection fee waived when purchasing a new handset. [4] Minimum of three services per account required for connection on this plan. [5] The THRUconnect component of this service may be withdrawn at anytime. [6] The Directory Assistance service is a Vodafone branded service and may be withdrawn at anytime.  
Minimum cost Pivot35 is \$235 + handset. Minimum cost Pivot70 is \$1680 + handset or \$200 connection fee. Minimum cost Pivot99 is \$2376 + handset or \$200 connection fee. Minimum cost Group55 is \$3960 + handset or \$200 connection fee.

### General conditions and disclaimers:

- All prices are quoted including GST unless otherwise indicated. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included.
- All prices are subject to change.
- Applicable Satellite and GSM rates include flagfall on most calls.
- An Iridium handset is required.
- If you cancel your contract inside your minimum term an early termination fee will apply calculated as the access charges for the remaining months of the term.
- Included calls represent the GST inclusive value of calls. It assumes no GST free calls in calculation of maximum included call value. Included calls not used in a month are forfeited.
- Satellite reception limitations and some exclusion zones apply.
- Cellular GSM coverage limitations apply.
- For the most up to date pricing or help with any enquiry call Pivotel Australia Customer Care on 1300 882 448.

This information is effective 18th as of February 2008.