



Globalstar Call Plans

Pivotel Globalstar Rates and Services

Discounted Satellite Airtime until 31st December 2009, No Connection Fee, No Minimum Term

	Access fee monthly	Included calls	Standard Satellite calls	Discounted Satellite calls ¹	Cellular GSM calls
Pivot35 ²	\$35	\$10	90c	45c	30c
Flagfall			60c	60c	25c
Pivot70 ²	\$70	\$45	60c	30c	21c
Flagfall			40c	40c	25c
Pivot99 ²	\$99	\$74	30c	15c	20c
Flagfall			40c	40c	25c
Group55 ^{2,3}	\$55	\$35	50c	25c	22c
Flagfall			40c	40c	25c

All calls are billed in 30 second increments unless otherwise indicated. Prices are quoted including GST.

Value Added Services

Special Calls	Satellite Calls	Cellular GSM Calls ⁴
Pivotel Customer Care 1300 882 448	FREE	FREE
Directory Assistance (1223)	Charged at applicable Satellite rates plus \$2.00 call connection fee	Charged at applicable GSM rates plus \$2.00 call connection fee
Directory Assistance with THRUconnect ⁵	Charged at applicable Satellite rates plus \$2.00 call connection fee	Charged at applicable GSM rates plus \$2.00 call connection fee
International Directory Assistance (1225)	Charged at applicable Satellite rates plus \$2.00 call connection fee	Charged at applicable GSM rates plus \$2.00 call connection fee
Calls to 19xx numbers	Charged at advertised retail rate plus 18% extra charge plus applicable Satellite rates	Charged at advertised retail rate plus 18% extra charge plus applicable GSM rates
Calls to 1800 numbers	Charged at applicable Satellite rates	Charged at applicable GSM rates
Calls to 13/1300 numbers	Charged at applicable Satellite rates	Charged at applicable GSM rates
Calls to 000/ 112 Emergency Numbers	FREE	FREE
Value Added Services	Satellite Calls	Cellular GSM Calls ⁴
Voicemail Services		
• Diversion to Voicemail	FREE	FREE
• Calls to 121 voice retrieval	Charged at applicable Satellite rates	Charged at applicable GSM rates
• Voice Alert and Deliver	Free SMS notification service only	FREE
• Diversion to Faxmail	FREE	FREE
• Calls to 121 fax retrieval	Charged at applicable Satellite rates	Charged at applicable GSM rates
• Fax Alert and Deliver	Free SMS notification service only	FREE
SMS Text Messaging		
• Outgoing (Mobile Originated)	33c per message	25c per message
• Incoming (Mobile Terminated)	FREE	FREE
Call Barring	FREE	FREE
Call Forwarding (Within Australia)	9.9c per 30 secs	9.9c per 30 secs
Call Wait	FREE	FREE
Calls to Directory Assistance (123) ⁶ & Information Services	\$1.20 per 30 secs plus \$1.20 call connection fee	70c per 30 secs plus \$1.20 call connection fee
Paging Service (CALLscreen)	\$1.60 per 30 secs	\$1.60 per 30 secs

All calls are billed in 30 second increments unless otherwise indicated. Prices are quoted including GST.



International Calls & Roaming

For international Call Rates call Pivotel Customer Care on **1300 882 448**.

Customers outside of minimum term can switch between plans at any time. Plan switch fee applies.

General Information:

Transfer of ownership	\$100.00
Change Mobile number	\$33.00
Replacement SIM	\$33.00
Bill Reprint Charge	\$6.00 per bill
Suspension Facility (Maximum 3 months)	\$11.00 per month
Plan Switch Fee (Customers outside minimum term)	\$25.00 per switch
Late Payment Fee	\$11.00 per month

[1] Discounted Satellite rates are offered in recognition of the reduced satellite coverage and are valid until 31st December 2009. [2] No minimum term. \$200 connection fee waived on Globalstar network. [3] Minimum of three services per account required for connection on this plan. [4] Cellular calls when SIM card is used in a dual mode Globalstar GSM phone or in a fixed or mobile service. [5] The THRUconnect component of this service may be withdrawn at anytime. [6] The Directory Assistance service is a Vodafone branded service and may be withdrawn at anytime.

Minimum cost Pivot35 is \$35 + handset. Minimum cost Pivot70 is \$70 + handset. Minimum cost Pivot99 is \$99 + handset. Minimum cost Group55 is \$55 per service + handset.

General conditions and disclaimers:

- All prices are quoted including GST unless otherwise indicated. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included.
- All prices are subject to change.
- Applicable Satellite and GSM rate include flagfall on most calls.
- A Globalstar handset is required see handset pricing.
- If you cancel your contract inside your minimum term an early termination fee will apply calculated as the access charges for the remaining months of the term.
- Included calls represent the GST inclusive value of calls. It assumes no GST free calls in calculation of maximum included call value. Included calls not used in a month are forfeited.
- Satellite reception limitations and some exclusion zones apply.
- Cellular GSM coverage limitations apply.
- For the most up to date pricing or help with any enquiry call Pivotel Customer Care on 1300 882 448.

This information is effective as of 18th February 2008