

Pivotel Thuraya Maritime Rate Plans

For use with SeaStar, Seagull 5000i, SF2500.



SeaStar



Seagull 5000i



SF2500

Rate Plan	Minimum Term	Monthly Access Fee	Monthly Included Value	Calls to Australian PSTN/ Mobile/13 /1300/1800 Numbers & Voicemail Retrieval	All incoming calls	SMS	Mobile Data
Pivotel Thuraya Maritime Entry Min cost over 24 months is \$1560 + equipment.	24 months	\$65	\$55	\$0.99 per minute	\$0.99 per minute	\$0.50	\$5.00 per MB
Pivotel Thuraya Maritime Mid Min cost over 24 months is \$3600 + equipment.	24 months	\$150	\$140	\$0.80 per minute	\$0.80 per minute	\$0.50	\$5.00 per MB
Pivotel Thuraya Maritime Max Min cost over 24 months is \$6000 + equipment.	24 months	\$250	\$240	\$0.80 per minute	\$0.80 per minute	\$0.50	\$4.50 per MB

Unit Pricing Data	Cost of a 2 min call before any discounts to standard numbers & standard national mobile numbers:	Cost of a Standard SMS before any discounts to standard national mobile numbers:	Cost of 1MB of Data before any discounts for use solely within Australia:	Number of Standard Calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:
Pivotel Thuraya Maritime Entry	\$1.98	\$0.50	\$5.00	27 calls
Pivotel Thuraya Maritime Mid	\$1.60	\$0.50	\$5.00	87 calls
Pivotel Thuraya Maritime Max	\$1.60	\$0.50	\$4.50	150 calls

Special calls & Value added Services	
Pivotel Customer Care (1300 882 448) and Emergency Calls 000/112	FREE
Directory assistance (1223) Directory assistance with THRUconnect International directory assistance (1225)	Charged at applicable satellite rates plus \$2 connection fee Charged at applicable satellite rates plus \$2 connection fee Charged at applicable satellite rates plus \$2 connection fee
Calls to 1800/13/1300 numbers	Charged at applicable satellite rates
Diversion to voicemail Calls to voicemail retrieval Voicemail SMS notification service	FREE Charged at applicable satellite rates FREE
Outgoing SMS text messaging (mobile originated) Incoming SMS text messaging (mobile terminated)	50c per message FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates
Calls to directory assistance (123) and information services	\$2.40 per minute plus \$1.20 call connection fee

Pivotel Thuraya Maritime plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 10kB increments. 24 month minimum term applies. Visit www.pivotel.com.au/thuraya_coverage for a coverage map. A Thuraya Maritime Terminal device is required to access the Pivotel Thuraya service (see terminal pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 24 months is \$1,560 on the Thuraya Maritime Entry plan, \$3,600 on the Thuraya Maritime Mid plan and \$6,000 on the Thuraya Maritime Max plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill.

