

Rates apply to Inmarsat IsatHub devices only.

Plan Name	IsatHub Casual Plan Min cost over 1 months is \$65.	IsatHub 200 Plan Min cost over 24 months is \$4,800.
Monthly Access Fee	\$15	\$200
Monthly Included Value	\$0	\$200
Outgoing Call Cost (Per Minute)	\$1.00	\$1.00
Incoming Call Cost (Per Minute)	\$1.00	\$1.00
Flagfall	N/A	N/A
Once-off Connection Fee	\$50	N/A
Standard Costs	Unit Pricing Data	
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$2.00	\$2.00
Cost of a Standard SMS before any discounts to standard national mobile numbers:	50c	50c
Cost of 1MB of Data before any discounts for use solely within Australia:	\$5.00	\$4.00
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	0 Calls	100 Calls
Note: No minimum term if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee.		

Special Calls & Value Added Services

Pivotel Customer Care (1300 882 448)	FREE	
Calls to 1800 Numbers	Charged at applicable satellite rates	
Calls to 13/1300 Numbers	Charged at applicable satellite rates	
Calls to 0406 32TEST (0406 32 8378)	FREE*	*Excludes IsatHub Casual Plan
VoiceMail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE	
Call Forwarding (Within Australia)	Charged at applicable satellite rates	
Emergency Calls 000/112	Free	

Miscellaneous Charges

Change of Phone Number	\$33
Bill Reprint Charge	\$6 Per Bill
Late Payment Fee	\$11 Per Month
International Calls & Roaming	Call Customer Care on 1300 882 448



Sign up with Pivotel and get more with the Pivotel Advantage!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotel - no more international prefixes on Inmarsat services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$20 per minute.
- Pulsar® Portal** - Manage your satellite data terminals and control your costs with Pulsar® Portal - a global, cloud based system that has been empowering satellite data users since 2006.



Pivotel IsatHub plans use the Inmarsat Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 100kB increments. 1 month minimum term applies to the Pivotel IsatHub Casual plan and a 24 month minimum term applies to the Pivotel IsatHub 200 plan. Visit www.pivotel.com.au/coverage for a coverage map. An Inmarsat IsatHub device is required to access the Pivotel Inmarsat service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost is \$65 over 1 month on IsatHub Casual and \$4,800 over 24 months on IsatHub 200. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the 24 month minimum term on IsatHub 200 by paying a \$50 contract waiver fee at the time the service is connected.