

Pivotel Globalstar Call Plans

Rates apply to Globalstar Qualcomm phones only.

| Pivotel Satellite Plan | Monthly access fee | Monthly included value | Satellite calls | Unit Pricing Data | | |
|--|--------------------|------------------------|-------------------|--|---|--|
| | | | | Cost of a 2 min call before any discounts to standard numbers & standard national mobile numbers | Cost of a Standard SMS before any discounts to standard national mobile numbers | Number of Standard Calls If you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make: |
| Globalstar Casual Plan <small>Min. cost over one month is \$45 (includes \$25 connection fee).</small> | \$20 | \$0 | \$0.99 per minute | \$1.98 | N/A | 0 calls |
| Globalstar 35 <small>Min. cost over 24 months is \$840.</small> | \$35 | \$20 | \$0.99 per minute | \$1.98 | N/A | 10 calls |
| Globalstar 70 <small>Min. cost over 24 months is \$1680.</small> | \$70 | \$55 | \$0.80 per minute | \$1.60 | N/A | 34 calls |

Value Added Services

| Special calls & Value added Services | |
|---|---|
| Pivotel Customer Care (1300 882 448) | FREE |
| Calls to 1800 numbers | Charged at applicable satellite rates |
| Calls to 13/1300 numbers | Charged at applicable satellite rates |
| Pivotel Satellite Test Call Service - 0406 32TEST (0406 32 8378) - Globalstar 35, 70 Plan - Globalstar Casual Plan | FREE Charged at applicable satellite rates |
| Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service | FREE Charged at applicable satellite rates FREE |
| Call Forwarding (within Australia) | Charged at applicable satellite rates |
| Emergency Calls 000/112 | Free |



Miscellaneous Charges

| General charges | |
|-------------------------------|------------------------------------|
| Change of mobile number | \$33 |
| Bill reprint charge | \$6 per bill |
| Late payment fee | \$15 per month |
| International calls & roaming | Call Customer Care on 1300 882 448 |

\$25 connection fee applies to the Pivotel Globalstar Casual plan. Pivotel Globalstar plans use the Globalstar Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. 1 month minimum term applies to the Pivotel Globalstar Casual plan. 24 month minimum term applies to the Pivotel Globalstar 35 and Pivotel Globalstar 70 plans. Visit www.pivotel.com.au/coverage for a coverage map. A compatible Globalstar device is required to access the Pivotel Globalstar service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over one month is \$45 on the Pivotel Globalstar Casual plan. Minimum cost over 24 months is \$840 on the Pivotel Globalstar 35 plan and \$1,680 on the Pivotel Globalstar 70 plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term by paying a \$50 connection fee at the time the service is connected.

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