

For use with SatSleeve, XT-PRO and XT-LITE.

| Plan Name | Pivotel Thuraya Casual Min cost over 1 month is \$40 | Pivotel Thuraya 30 Min cost over 24 months is \$720 | Pivotel Thuraya 65 Min cost over 24 months is \$1,560 | Pivotel Thuraya Big Plan Min cost over 6 months is \$474 |
|--|---|--|--|---|
| Monthly Access Fee | \$15 | \$30 | \$65 | \$79 |
| Monthly Included Value | \$0 | \$20 | \$55 | \$400 |
| Outgoing Call Cost (Per Minute) | 99c | 99c | 80c | 99c |
| Incoming Call Cost (Per Minute) | N/A | N/A | N/A | N/A |
| Flagfall | N/A | N/A | N/A | N/A |
| Once-off Connection Fee | \$25 | N/A | N/A | N/A |
| Standard Costs | Unit Pricing Data | | | |
| Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers: | \$1.98 | \$1.98 | \$1.60 | \$1.98 |
| Cost of a Standard SMS before any discounts to standard national mobile numbers: | 50c | 50c | 50c | 50c |
| Cost of 1MB of Data before any discounts for use solely within Australia: | \$5 | \$5 | \$5 | \$5 |
| Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make: | 0 Calls | 10 Calls | 34 Calls | 202 Calls |
| Note: No minimum term on Thuraya 30 and Thuraya 65 if you choose to pay a \$50 connection fee. Minimum cost will be one month's access fee + \$50 connection fee. | | | | |

Special Calls & Value Added Services

| | | |
|--|---|--|
| Pivotel Customer Care (1300 882 448) | FREE | |
| Calls to 1800 Numbers | Charged at applicable satellite rates | |
| Calls to 13/1300 Numbers | Charged at applicable satellite rates | |
| Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service | FREE Charged at applicable satellite rates FREE | |
| Call Forwarding (within Australia) | Charged at applicable satellite rates | |
| Calls to other Pivotel Satellite Phones | Charged at applicable satellite rates | |
| Emergency Calls 111/112 | FREE | |

Miscellaneous Charges

| | |
|-------------------------------|------------------------------------|
| Change of Phone Number | \$33 |
| Bill Reprint Charge | \$10 Per Bill |
| Late Payment Fee | \$11 Per Month |
| International Calls & Roaming | Call Customer Care on 1300 882 448 |

SIGN UP WITH PIVOTEL & GET MORE WITH THE PIVOTEL ADVANTAGE!

- 04 Standard Australian '04' Mobile Numbers** - Exclusive to Pivotel - no more international prefixes on Thuraya services that are harder to remember, harder to use and more expensive to call.
- \$ Callers To You Pay Standard Call To Australian Mobile Rates** - This compares with the cost to call satellite numbers provided by other satellite companies of up to \$20 per minute.



\$25 connection fee applies to the Pivotel Thuraya Casual plan. Pivotel Thuraya plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 10kB increments. 1 month minimum term applies to Pivotel Thuraya Casual plan. 6 month minimum term applies to the Pivotel Thuraya Big Plan. 24 month minimum term applies to the Pivotel Thuraya 30 and Pivotel Thuraya 65 plans. Visit www.pivotel.com.au/coverage for a coverage map. A Thuraya device is required to access the Pivotel Thuraya service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at www.pivotel.com.au/selfcare. An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost is \$40 on the Pivotel Thuraya Casual plan, which includes a once-off connection fee of \$25. Minimum cost over 6 months is \$474 on the Pivotel Thuraya Big Plan. Minimum cost over 24 months is \$720 on the Pivotel Thuraya 30 plan and \$1,560 on the Pivotel Thuraya 65 plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. You may choose to waive the minimum term on the Pivotel Thuraya 30 and Pivotel Thuraya 65 plans by paying a \$50 contract waiver fee at the time the service is connected.