

WAS \$25  
**JUST \$20**  
when connected  
with the Pivotel  
Thuraya  
Big Plan!

Plan Name	Pivotel Thuraya Big Plan Min cost over 6 months is \$474	Pivotel Mobile Plan Min cost over 6 months is \$120
Monthly Access Fee	\$79	\$20
Monthly Included Value	\$400	Unlimited Standard Calls, SMS & 2GB Data
Outgoing Call Cost (Per Minute)	99c	Unlimited Standard National Calls
Incoming Call Cost (Per Minute)	N/A	N/A
Flagfall	N/A	N/A
Once-off Connection Fee	N/A	N/A
<b>Standard Costs</b>	<b>Unit Pricing Data</b>	
Cost of a 2 minute call before any discounts to standard numbers and standard national mobile numbers:	\$1.98	N/A
Cost of a Standard SMS before any discounts to standard national mobile numbers:	50c	N/A
Cost of 1MB of Data before any discounts for use solely within Australia:	\$5	\$0.02
Number of standard calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:	202 Calls	Unlimited

**Special Calls & Value Added Services**

	Pivotel Thuraya Big Plan	Pivotel Mobile Plan
Pivotel Customer Care (1300 882 448)	FREE	FREE
Calls to 1800 Numbers	Charged at applicable satellite rates	FREE
Calls to 13/1300 Numbers	Charged at applicable satellite rates	FREE
<b>Voicemail</b> - diversion to voicemail - calls to voicemail retrieval - SMS notification service	FREE Charged at applicable satellite rates FREE	FREE FREE FREE
Call Forwarding (within Australia)	Charged at applicable satellite rates	FREE
Calls to other Pivotel Satellite Phones	Charged at applicable satellite rates	FREE
Emergency Calls 111/112	FREE	FREE

**Miscellaneous Charges**

Change of Phone Number	\$33
Bill Reprint Charge	\$10 Per Bill
Late Payment Fee	\$11 Per Month
International Calls & Roaming	Call Customer Care on 1300 882 448

Pivotel Thuraya plans use the Thuraya Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 1 minute increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. Data is billed in 10kB increments. 6 month minimum term applies. Visit [www.pivotel.com.au/coverage](http://www.pivotel.com.au/coverage) for a coverage map. A Thuraya device is required to access the Pivotel Thuraya service (see handset pricing). Pivotel Mobile uses the Vodafone Wholesale mobile network. Coverage limitations may apply. Prices are quoted including GST, and are subject to change. Actual charges may vary on your statement, as charges are rounded to the nearest cent before GST is included. Flagfall and per minute usage fees apply to call types not included in the plan. Standard call types exclude calls to premium numbers, video calls, international calls, satellite calls and other special service numbers. Standard text excludes premium text and video MMS. Up to 2GB data allowance is included, billed per 1MB. Excess data is charged at 2c per MB. 6 month minimum term applies. A 3G or 4G capable handset or modem is required to access Pivotel Mobile services. 4G is available in selected cities in Australia to customers with a 4G device. Data capability is supported up to 4G speed where available. Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive a bill by email from Pivotel listing any payments you have made during the billing period, and a summary of your service usage to enable you to keep track of your overall service usage and monthly spend. Itemised billed and unbilled service usage is available in the secure Selfcare website at [www.pivotel.com.au/selfcare](http://www.pivotel.com.au/selfcare). An itemised bill listing all of your service usage events is available on request. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 6 months is \$474 on the Pivotel Thuraya Big Plan and \$120 over 6 months on the Pivotel Mobile \$20 plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill.