

Pivotel Satellite Classic Casual Plan



Rates apply to Iridium network only.

Connection Fee (once off)	Monthly Access Fee*	Included Calls	Flagfall	Calls to Australian Numbers including Fixed Line PSTN, Mobile, 13/1300, 1800 and Voicemail Retrieval.	All Incoming Calls	Unit Pricing Data		
						Cost of a 2 min call before any discounts to standard numbers & standard national mobile numbers	Cost of a Standard SMS before any discounts to standard national mobile numbers	Number of Standard Calls if you restricted your use solely to standard national mobile calls each of 2 minutes in duration you could make:
\$110	\$22	\$0	\$0	\$3.30 per 30 seconds	\$3.30 per 30 seconds	\$13.20	55c	0 calls

Value Added Services

Special calls & Value added Services	
Pivotel Customer Care (1300 882 448)	Charged at applicable satellite rates
Calls to 1800 numbers	Charged at applicable satellite rates
Calls to 13/1300 numbers	Charged at applicable satellite rates
Voicemail - diversion to voicemail - calls to voicemail retrieval - SMS notification service	\$3.30 per 30 seconds Charged at applicable satellite rates FREE
Call Forwarding (within Australia)	\$3.30 per 30 seconds
Calls to Telstra Mobile Satellite or Iridium 8816, 8817	\$3.30 per 30 seconds
Calls to Thuraya	\$4.40 per 30 seconds
Calls to Inmarsat (excluding BGAN)	\$5.50 per 30 seconds
Calls to BGAN	\$19.80 per 30 seconds
Emergency Calls 000/112	Free

Terms & Conditions

\$110 connection fee applies. Pivotel Iridium Casual Plan uses the Iridium Mobile Satellite Network. Satellite reception limitations and some exclusion zones apply. All calls are charged in 30 second increments unless otherwise stated. Prices include GST and are subject to change. Actual charges may vary on your statement as charges are rounded to the nearest cent before GST is included. Included call value excludes premium calls, calls to special numbers, IDD (international direct dial) calls and premium text. No minimum term applies. Visit www.pivotel.com.au/coverage for a coverage map. A compatible Iridium Satellite device is required to access the Pivotel Iridium Satellite service (see handset pricing). Pivotel may apply call barring where fraudulent use is suspected or for credit control purposes. You will receive an itemised bill by email from Pivotel once a month which enables you to keep track of your calls and any payments made during the month. You may elect to receive a paper bill by post for an additional fee. Pivotel plans are available to credit approved customers only. Minimum cost over 1 month (including \$110 connection fee) is \$132 on the Classic Casual plan. You may receive a pro-rata access fee charge on your first Pivotel bill, calculated from the actual date of service connection to the date of your first bill. Effective 1st May 2014.

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